

Welcome to Clumber Park Lodges

Contemporary lodges in the heart of Nottinghamshire



COPPERGREEN
LEISURE RESORTS



CLUMBER PARK
LODGES

Welcome to Clumber Park Lodges

Check in 4pm - Check out 9:30am

Dear Guest,

A warm welcome to you from all our team. We hope you thoroughly enjoy your stay whilst on site and here are some useful tips to help during your visit.

General Information

Please note that we are running a “cashless” system to support our social distancing measures. As such, please use your card when making all payments on site.

COVID-19

We are taking every possible measure to ensure your safety by installing new procedures. Please maintain social distancing at all times and if you feel unwell, please follow the government guidelines and do not enter our public areas. If you suspect someone in your party has COVID-19 symptoms please call us at Reception so we can take precautionary steps.

Toilets

Guests are advised that toilet paper **only** is permitted to be flushed in all accommodation types. Other items advised as “flushable” must be disposed of elsewhere in the bins or recycling provided.

Hot Tubs

Hot tubs are drained & sanitised prior to your arrival. Our maintenance team check the water quality daily. Please adhere to the hot tub guidelines for usage to avoid contamination of the water which may result in the hot tub requiring further maintenance. Any tampering with the hot tub may result in a chargeable cost. Use of the hot tub is permitted until 11pm. We ask you to be respectful and keep noise to a minimum to maintain a peaceful holiday for all guests to enjoy. Please note that hot tub use is **not** permitted after 11.00pm.

Waste Disposal

Please place your waste and dog foul in the large Biffa bins located around the park, bin locations are marked on the site map included in this pack. Dry recycling bins are for paper, card, tins & plastic. The glass bin is for glass **only**.

We are an eco-friendly park, therefore please do not dispose of any fats, oils or bleach down the sink or toilet as this causes serious damage to our sewerage system.

Recycling is available in the lodges, the section containing the black bin liner is for general waste and the other 2 sections are for recycling items of your choice.

Cars

Due to strict planning restrictions, once you have checked-in **all cars must be returned & parked in the main car park**. There is no parking on the grass. If you hold a valid blue badge, please make this known to our reception team, who will instruct you where is best to park.

Opening and Closing Times

For all departments

For further information, please call reception on

01909 495910

(Out of office: **07903 542029**)

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Reception	09:00 – 20:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 20:00	09:00 – 17:00	09:00 – 17:00
Shop	09:00 – 20:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 20:00	09:00 – 17:00	09:00 – 17:00
Woodshed Café	14:00 – 18:00	09:00 – 18:00	09:00 – 18:00	09:00 – 18:00	14:00 – 18:00	09:00 – 18:00	09:00 – 18:00
Bike Hire	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00
Worksop Golf	Click to visit the Worksop Golf website for more information						

Please note that due to ever changing Covid-19 restrictions, the above times are subject to change with minimal notice. Please check with reception for latest updates.

Emergency Contacts

For all departments

In the event of an emergency requiring Ambulance, Fire or Police services dial 999 for immediate assistance.

Please provide the following information to the emergency services:

- **Your Lodge Number**
- **Holiday Park Address:** Clumber Park Lodges, Clumber Road, Worksop S80 3BQ

When you call the emergency services, please notify the park staff by calling the out of hours emergency contact number on **07903 542029**. Please leave a message, and we'll get back to you as soon as possible.

In the event of a non-emergency, please call, 101 the police non-emergency number or our out of hours holiday park contact on **07903 542029**.

Clumber Park Lodges Park Map



Tasty Times at Clumber Park Lodges

The Woodshed Café & Bar

Woodshed offers a host of delicious hot and cold food and drinks as well as licensed to sell alcohol, the Woodshed is the perfect place to give yourself that five-minute break amongst the peaceful water-side setting of our resort.

Opening Hours

Monday:	14:00 - 18:00
Tuesday:	09:00 - 18:00
Wednesday:	09:00 - 18:00
Thursday:	09:00 - 18:00
Friday:	14:00 - 18:00
Saturday:	09:00 - 18:00
Sunday:	09:00 - 18:00

[CLICK TO VIEW MENU](#)





Bike Hire

Nature... On two wheels!

The lush greenery around our resort is begging to be explored and calls on you to take the family on a voyage of discovery as you climb your bike, head off into the wilderness and experience the wildlife in its purest form! Simply follow the blue cycle routes of the stunning National Trust Clumber Park.

With a whole range of models and different sizes for the whole family/group, you can choose a daily rate or for the entire stay giving you total flexibility based on your requirements.

To book your biking session simply visit our [booking page](#) where you can pre-book for your entire stay. Advanced booking is highly recommended to avoid disappointment.

Once confirmed your bike can be collected from the bike shed where you can take it away and keep it for the whole duration of your stay.

[Click to Book Online](#)

All bike hire includes: ● Helmet ● Bike lock & key ● Map of local trails ● Brief demo

Rates:

Day Rental:	Adult: £15	Child: £10
Full Stay Rental:	Adult: £40	Child: £25
(Trailers & child seats also available)		

Opening Hours (7 days): 10:00 - 16:00

(All bikes need to be returned by **5pm**)



At your Convenience

Essentials at Clumber Park Lodges

If, like so many others, you arrive on holiday and remember that you forgot something, then fret not! Our reception convenience store stocks a large selection of essentials that you can access 7-days a week.

From frozen foods, tasty treats, cleaning products and gift shop mementos, you don't need to feel at a loss just because we're deep in the gorgeous countryside.

Opening Hours

Monday:	09:00 – 20:00
Tuesday:	09:00 – 17:00
Wednesday:	09:00 – 17:00
Thursday:	09:00 – 17:00
Friday:	09:00 – 20:00
Saturday:	09:00 – 17:00
Sunday:	09:00 – 17:00

Telephone: 01909 495910





Love our Wildlife

Love our nature!

A journey to Clumber Park Lodges is always shared with an abundance of friendly wildlife who use the grounds of our resort as their home.

Because of the safe environment we have managed to maintain, we are proud that so many different breeds of animals have been able to thrive and settle in bringing with them a wonderful atmosphere that is alive all hours of the day.

Guests are welcome to explore these charming animals at leisure whether that's spending time with our squirrel gym, bug hotel or bird spotting. You may even discover something we missed!

Whatever you discover, you'll be amazed at the vast array of wildlife on offer.

Clumber Park Lodges Fairy Trail

Grab your activity book for just £2.50

Did you know that Clumber Park Lodges is so friendly, so green and so magical that it was inevitable that we would be a haven for fairies and pixies? With a whole host of cute fairy house images dotted throughout the resort, we invite you and your young ones to experience the most fun treasure hunt this side of Pixieland!

Start your journey by purchasing our Fairy Trail activity book in main reception for just **£2.50** which contains all the riddles required to discover the houses around the resort with lots of fun puzzles throughout. Remember, fairy houses are all different in design so it won't be easy finding them all! Then once you have finished, head through to The Woodshed Café Bar to pick up your exclusive Fairy Trail certificate!



A background image of a forest with tall, thin trees and green foliage. A green rectangular box is positioned in the top right corner, containing the text 'Things to Do' and 'Places to See'.

Things to Do Places to See

Please be sure to check the website of all attractions as opening hours and access may have changed due to COVID-19

Clumber Park

Clumber Park offers the freedom to explore picturesque parkland and gardens, peaceful woodlands and a magnificent lake. Not only is Clumber's mosaic of habitats home to a fantastic array of wildlife, but it is also a great place to spot it. Not only is Clumber's mosaic of habitats home to a fantastic array of wildlife, but it is also a great place to spot it.

There are a range of activities on offer from geocaching (an exciting outdoor adventure for the whole family) and walking trails.

Please be aware that you currently need to book admission to Clumber Park in advance as visitor numbers are restricted due to COVID-19. To find out more visit their [website](#).

Hawkes of Steele

Exciting and informative hands-on experience including Hawks, Falcons and Owls as well as Golden Eagles. These experiences allow you to be up close and personal to the birds of prey/owls, learn how to fly and handle the birds yourself and learn the art of falconry. To find out more visit their [website](#).

The Tropical Butterfly House

Each day there is an exciting timetable of Animal Encounters and Shows, during which you can meet amazing animals from around the world up close. There is a range of fantastic events throughout the year, so be sure to visit the website to find out what's happening during your stay. To find out more visit their [website](#).

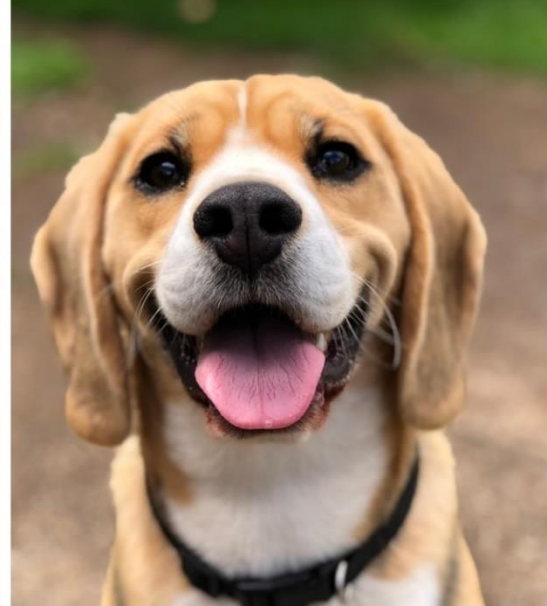
Sherwood Forest

A landmark thousands of years in the making, alive with nature, history and folklore, and it's all yours to explore, from its ancient oaks and legendary characters to the work of the RSPB, protecting the forest today. Play, discover and leave with tales of your own, inspired by 420 hectares of beautiful, precious, unique woodland. To find out more visit their [website](#).

Sherwood Forest Railway

Home of Nottinghamshire's only narrow-gauge steam railway, nestled in between Mansfield and the historic village of Edwinstowe. To find out more visit their [website](#).

[Alternatively, click to visit our website for more fantastic things to do and places to see.](#)



Dog Friendly

Pubs & Bars

Please check with your chosen pub in advance to avoid disappointment.

Clumber Park Restaurant - (1.3 Miles)

Worksop
S80 3BD
Tel: 01909 544 915

The Lockkeeper - (2.6 Miles)

Sandy Lane
Worksop
S80 1TJ
Tel: 01909 532 565

Royal Oak - (6.5 Miles)

High St
Edwinstowe
Mansfield
NG21 9QP
Tel: 01623 825 291

The Rose Cottage - (8.6 Miles)

Old Rufford Rd
Newark
NG22 9DD
Tel: 01623 822 386



Local Supermarkets

and convenience stores

Asda Workstop Victoria - (approx. 3.1 miles)

Victoria Retail Park
Memorial Ave
Workstop
S80 2BJ

Tesco Superstore - (approx. 5.1 miles)

Gateford Rd
Workstop
S81 7AP

Morrisons - (approx. 5.8 miles)

85 Kilton Rd
Workstop
S80 2DJ

Sainsburys - (approx. 3.1 miles)

High Grounds Road
Workstop
S80 3AT

Useful Contacts

for during your stay

General

Clumber Park Lodges Booking Line 01909 495929
Nottingham Tourism Centre 0844 477 5678
National Rail Enquiries: 08457 484950

Accident & Emergency

Worksop Police Station (Non-Emergency):
Queens Buildings, Potter Street, Worksop, S80 2AH

*This station operates a front counter service;
open 9.00am to 5.00pm from Monday to Friday.*

Bassetlaw District Hospital 01909 500 990
Kilton Hill, Worksop, S81 0BD

NHS Direct 111

GP Surgeries

Newgate Medical Group (2 miles) 01909 500 266
Newgate Street, Worksop, Notts, S80 1HP

Larwood Health Centre (2.8 miles) 01909 500 233
56 Larwood Avenue, Worksop, S80 0HH

Dentist

Kaye & Rafferty Associates 01909 472 665
Dungannon, Watson Road, Worksop, S80 2BE

Pharmacies

Worksop Pharmacy 01909 483 542
95-97 Bridge St, Worksop, S80 1DL

Worksop Pharmacy (Prospect) 01909 474 344
Unit 4, Prospect Precinct, Worksop, S81 0RS

Lloyds Pharmacy 01909 482 813
The Health Centre, Newgate Street, Worksop, S801HP

Vets

Vets4Pets Worksop 01909 478 666
47-49 Carlton Rd
Worksop
S80 1PD

Takeaways & Taxis

Our postcode is S80 3BQ

Kebab / Pizza

- | | | |
|-----------------|---------|--------------|
| • Marykebab | S80 1EU | 01909 807557 |
| • Speedy Pepper | S80 1DX | 01909 477110 |

Indian

- | | | |
|--------------------|---------|--------------|
| • Curry House | S81 1DX | 01909 532222 |
| • Worksof Spice | S81 1ET | 01909 500452 |
| • Everest Tandoori | S80 1DZ | 01909 484848 |

Chinese

- | | | |
|-------------------|---------|--------------|
| • Mandarin Palace | S80 1RF | 01909 473709 |
| • Baby Panda | S80 1PT | 01909 481127 |
| • Kilton House | S80 0AP | 01909 473949 |

Breakfasts

- | | | |
|-----------|---------|-------------|
| • Smithys | S81 7JF | 07759949434 |
|-----------|---------|-------------|

Desserts

- | | | |
|------------------------|---------|--------------|
| • LA's Dessert Parlour | S80 1PD | 01909 509596 |
|------------------------|---------|--------------|

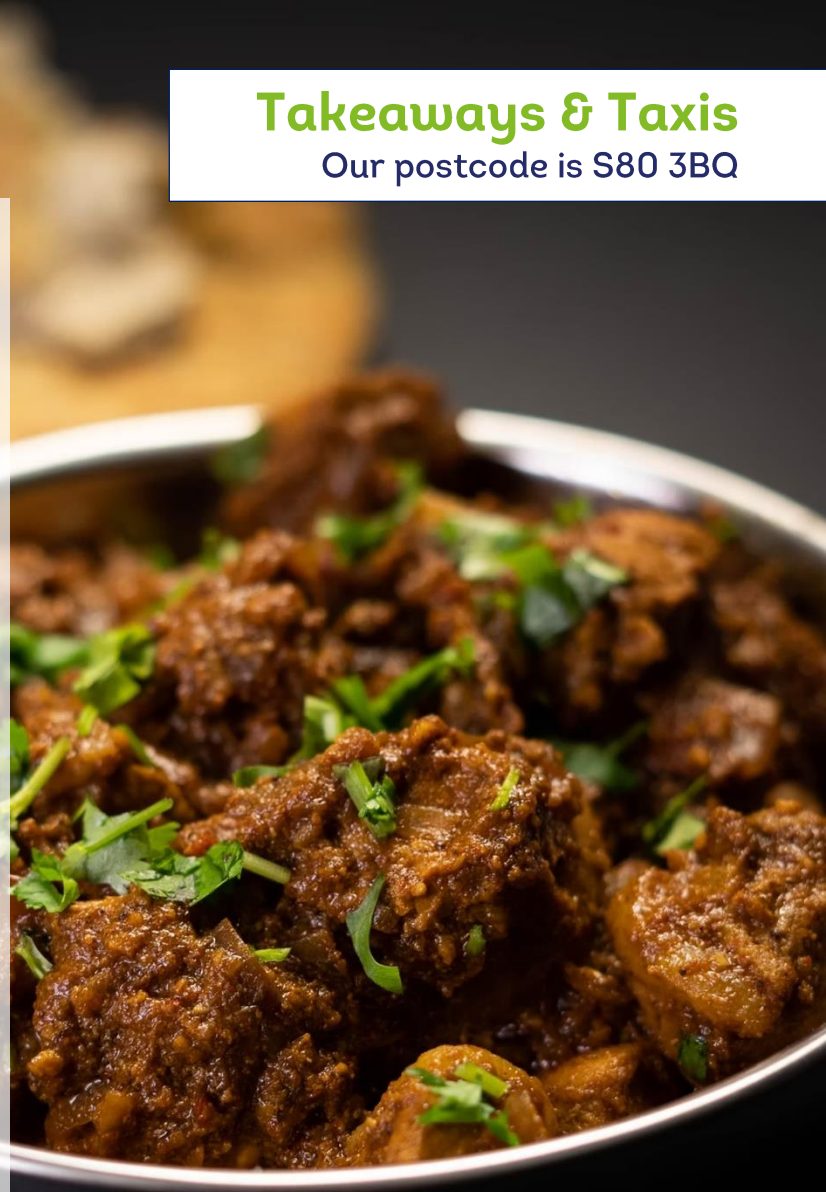
Taxis

- | | |
|-----------------------|--------------|
| • CJ's Taxis | 07594 460728 |
| • New Wave Taxis | 07935 801626 |
| • 6 Five 2's | 01909 506070 |
| • Town Taxis | 01909 500800 |
| • Nunn's Taxi Service | 01909 500005 |

Directions for delivery & taxis:

Our resort is situated off the B6034 Ollerton Road, next to Truman's Lodge. We are not inside Clumber Park itself. If you specify your lodge number, the order should be delivered directly to your lodge.

Address: Clumber Park Lodges, Clumber Road, S80 3BQ



General Information

and Guidelines

Our aim is for everyone to have a safe, relaxing and peaceful stay. To ensure that everyone has the same experience we ask you to familiarise yourself with the following:

Fire Safety

- A fire extinguisher and fire blanket is stored in the kitchen area of each lodge. There are also fire extinguishers located around the holiday park, see the map for details. Please only use these when required if you feel confident to do so.
- Smoke/Carbon Monoxide alarms are fitted for your safety and should not be disabled or covered.
- In the event of a fire, ensure everyone has evacuated the lodge, ring 999 then contact the park staff on 07903 542 029.
- The assembly point is in the car park; see the site map for details.
- Please familiarise yourself with the exit from your lodge.

Occupancy

Exceeding the maximum occupancy of your lodge is a severe breach of your terms and conditions. Anyone found to have breached this condition will be asked to leave the park immediately and will forfeit their deposit.

Please note: all children, infants and babies have been included in your total occupancy. Please make staff aware if the occupancy should change in your lodge.

Visitors

- You are welcome to have visitors during your stay.
- We ask that visitors do not arrive at the holiday park before 10 am and should leave by 9pm the latest.
- It is your responsibility to ensure that any visitors observe our guidelines and terms and conditions.

Minimum Noise Policy

For the enjoyment of all guests, we operate a minimum noise policy and ask that you respect your neighbours and keep noise to an acceptable level.

Please note that we operate a quiet time after **11pm**. Any disruption or excessive noise is a breach of our terms & conditions.

Decking

Please take care; decking may become slippery when wet and icy in cold conditions.

General Information

and Guidelines (continued)

Dogs are welcome in our pet-friendly lodges

- Dogs must be kept on a lead and under control at all times during your stay.
- You are expected to clean up after your dog.
- Dogs should not be left unattended in lodges; even the quietest dog may bark when left unattended in a strange place, also park staff may need to enter your lodge to carry out routine maintenance.
- Pets are not permitted in the bedrooms or on the furniture.
- Any excessive pet damage will result in us retaining your security deposit.

Waste disposal

- We request that all rubbish is removed from your lodge on the day of departure.
- To preserve the environment, please do not leave bags of rubbish outside your lodge or near the bins as the wildlife will open them.
- We offer separate recycling facilities for general waste and dry mixed recycling (cartons, plastics, tins, paper & card board) and glass located at various points across the park, please see the park map for details.

Smoking

- Smoking is not permitted in any of the lodges, and any guest found smoking in the lodge or littering the park with cigarette ends will forfeit their deposit.
- You are asked to dispose of cigarette ends responsibly; ash trays are provided outside your lodge to help maintain the park surroundings.

Heating

All heating is gas central heating with a central thermostat and individually controlled radiators and towel rails. Please note that the heaters can become very hot, therefore please try to avoid touching them when the heating is on. Thermostats are located in the kitchen / dining areas.

Cleaning

As you are here to relax and enjoy your holiday, we do not routinely supply our lodges with vacuum cleaners or other cleaning equipment. However, if you feel you can't resist the urge, speak to a member of staff who will be happy to supply any cleaning equipment you may require.

For environmental reasons we request that you do not use bleach-based products in the toilets and sinks.

Sundry items

As a self-catering resort, your lodge has been supplied with minimal sundries. We provide soap in each bathroom and various kitchen utensils for your stay. As such we encourage you to obtain any supplies should you need more. These items are for sale in reception.

General Information

and Guidelines (continued)

BBQ's

- BBQs are permitted but must not be left unattended at any time.
- BBQs must not be lit or used on decking or balconies under any circumstances.
- BBQ stands are available to rest disposables on. These are **£5** per night and can be purchased at main reception.
- Used disposable BBQs should be put into the waste bins once they are cold and not taken indoors at any point.

Towels

Towels are provided for your convenience. However, these will not be replaced during your stay. Please leave them in the bathroom on departure.

For lodges with a hot tub, we encourage guests to bring more towels due to the regular usage.

Items available to hire from reception

High Chairs	£10
Cot (Note: linen and blankets are not provided)	£10
Safety Gate	FOC

Terms and Conditions

Anyone found not abiding by our terms and conditions will forfeit their **£50.00** deposit for small lodges and **£50.00** per person deposit for the larger lodges.

Departure

Sadly, all good things must come to an end, and all lodges must be vacated promptly by **9.30am** on your day of departure.



We understand that we are still living in very strange times and that you may have questions regarding what we are doing at Clumber to ensure safer stays for all our guests, so please find below additional information to alleviate any concerns.

Our Cleaning Measures During COVID-19

Q: How do I know that my lodge holiday will be safe and clean?

A: Whilst our parks have been closed to guests, we have given each lodge and holiday home across our parks an extra deep clean ready for re-opening. A further deep clean will be carried out before you arrive.

We will be providing our Hygiene Safe Assurance (see details below) prior to access been given to your accommodation.

Q: What is your Hygiene Safe Assurance (HSA)?

A: Our teams have now been trained in an extended cleaning regime for all accommodation, which is carried out prior to each guest's arrival.

A 3-stage process has now been adopted:

1. Deep clean of the whole holiday home and hot tub (where applicable)
2. Anti-bacterial clean of the key touch points such as kitchen appliances, surfaces, door handles, light switches and TV remotes.
3. Steam clean on key surfaces, touch points and bathroom surfaces.

It is only after all three stages have been completed and checked, will the holiday home be given our HSA.

Q: What facilities will be available?

A: This will depend on Government guidance but our on-site shop will be open. We are hopeful that by using a booking system, we will be able to open certain facilities with restricted numbers to ensure social distancing is observed. Social distancing markings have been added to the facilities that are permitted to re-open.

Q: What will I need to bring with me?

A: Our Parks are self-catering with towels and bed linen provided. We do provide a Welcome Pack, subject to availability, with some basic provisions but you are encouraged to bring your own food and supplies as you require.

Q: What is the check in procedure?

A: Your check in time will be 4pm – this later check in time is to ensure our HSA has been completed. The check in will take place in our reception where we have social distancing markers laid out. We ask that only one person from your party comes into reception for the check in, so that we can keep numbers to a minimum.

Q: What is the check-out procedure?

A: Your check out time is 9:30am, again please return your key to our reception. Simply pop the key into reception. Alternatively, you can drop your key off in the post-box to the right-hand side of reception which can save time and support social distancing.

How to Lift the Hot Tub Cover

Please follow these instructions carefully



Step 1

Lift one side of the cover

Step 2

Fold cover over the bar

Step 3

Pull the cover and lift off the hot tub as per the image above

Step 4

The cover is then supported by the metal bar at the side of the hot tub

All guests have complimentary use of the hot tub when you book a Spa Lodge.

Hot Tub Use

Important – Please read carefully

Your health and safety are of paramount importance to us, and for this reason, a member of our hot tub maintenance team will visit your lodge daily between the hours of 08.00 and 16:00 to test and adjust your hot tub as required. You are not required to be available as access to the hot tub will be gained externally. Should you have any concerns about the water quality in your hot tub, please contact reception on **01909 495 910**.

We will endeavour to have your hot tub at optimum temperature when you arrive. At times this may not be possible due to maintenance and cleaning.

Each morning your hot tub will be checked and chemically tested; however, it will not be re-filled if there has been evidence of excessive misuse. The water levels will diminish if too many people use the hot tub at any one time. Remember, please use the hot tub responsibly and always put the lid back on after you have finished using it.

Please note that the hot tubs are only adequate for 2-6 people at any one time and use is **not** permitted after 11:00pm.

Prevent drowning

The heat will speed up the effects of alcohol, drugs or medicine and can cause unconsciousness. Immediately leave the hot tub if you feel uncomfortable or sleepy.

Recommendations

- We ask that you shower before entering the hot tub.
- Excellent hot tub hygiene is essential for the health and comfort of all users, hence; it is recommended guests remove jewellery, lotions and fake tan before entering the tub.
- Children under 4 years of age are not permitted to use the hot tub.
- Children above 4 years of age must be accompanied by an adult at all times.
- Bathers should be discouraged from swallowing the hot tub water.
- It is recommended that you do not exceed 15 minutes immersion at a time.
- It is recommended that you do not use the hot tub after a heavy meal or while under the influence of alcohol or sedatives.
- If 'intended users' are suffering from diseases of the heart and circulation, skin conditions, suppressed immune symptoms or are subject to fits, take drugs or medication that affects the cardiovascular or nervous system, they should seek medical advice before bathing in a hot tub.
- Pregnant women are advised to consult with their doctor before using the hot tub.
- Glass or sharp objects are not allowed in the hot tub or surrounding area. Please use the plastic cups provided in your lodge.
- Your hot tub temperature is set at 38°C. If you need this adjusted, please call reception. Please **do not** attempt to change this.
- There is a light and jet button on the control pad for you to use at your leisure.
- For your safety, please use the steps provided to enter and exit the hot tub.
- Please ensure that at all times, you wear adequate footwear before entering and exiting the hot tub area.
- We advise that you towel dry before entering the lodge to avoid slipping.
- If you were to become ill after using the hot tub, please contact us immediately, whether still resident with us or in the following two weeks from checking out.