





# Useful Information

Clumber Road. Worksop, **S80 3BQ** 

Guest **Services** 

01909 495 910

Out of Hours

07903 542 029



# **Getting around**

The nearest bus stop is on Ollerton Road. The nearest petrol station is on the A57 into Worksop.



# **Looking for** somewhere to plug in?

We have four electric vehicle charging points located in the main car park.



# Stay connected...

Wi-Fi is available in our central facilities

# And...

Checkout time is 9:30am but if you think you may need a late check-out or want to extend your stay, simply pop into Guest Services.

Please remove your rubbish and recycling and place in the bins at the nearest collection point. Please lock vour accommodation and drop your key into Guest Services or through the letterbox if Guest Services is closed







# Fancy a spot of golf?

# **Worksop Golf Club**

We have partnered with Worksop Golf Club, one of the most respected Golf Clubs in the area. The course is situated on the edge of Sherwood Forest and on the boundary of Clumber Park, which is in great proximity to our holiday park, and which presents an excellent test of golf for any level.

# Available to all Clumber Park guests:

- 50% discount for 18 holes of golf only £35.00
- 2-seater buggies hire for £30.00
- · Access to bar facilities.

To Book... Scan the QR code or call the club on 01909 477731







# **Clumber Park**

Clumber Park offers the freedom to explore picturesque parkland and gardens, peaceful woodlands and a magnificent lake. Not only is Clumber's mosaic of habitats home to a fantastic array of wildlife, but it is also a great place to spot it.

# **Sherwood Forest and Railway**

Sherwood forest is a magical destination thousands of years in the making, alive with nature, history and folklore. From its ancient oaks and the legend of Robin Hood, to the 375 hectares of nature reserve - there is something for everyone to explore.

Sherwood's Forest Railway is home to Nottinghamshire's only narrow-gauge steam railway, nestled in between Mansfield and the historic village of Edwinstowe. **NG21 9HL**.

# **Hawks of Steele**

Get up close to hawks, falcons, owls and golden eagles. These experiences allow you learn how to handle the birds yourself and learn all about the heart of falconry. **NG22 9EP**.

# The Tropical Butterfly House

Each day there is an exciting timetable of animal encounters and shows, during which you can meet amazing animals from around the world up close.

S25 4EQ.



# **Useful Contacts**

## General

# **Accident & Emergency**

**Worksop Police Station** (non-emergency)
Queens Buildings, Potter Street, Worksop, S80 2AH

NHS Direct 111

# **GP Surgeries**

# **Dentist**

# **Pharmacies**

Worksop Pharmacy 01909 483 542 95-97 Bridge St, Worksop, S80 1DL

Worksop Pharmacy (Prospect) 01909 482 813 Unit 4, Prospect Precinct, Worksop, S81 0RS

Lloyds Pharmacy 01909 482 813 The Health Centre, Newgate Street, Worksop, \$801HP

## **Vets**

# **Local Supermarkets**

**Asda Worksop Victoria** (approx 3.1 miles) Victoria Retail Park, Memorial Ave, Worksop, S80 2BJ

**Tesco Superstore** (approx. 5.1 miles) Gateford Rd, Worksop, S81 7AP

**Morrisons** (approx 5.8 miles) 85 Kilton Rd, Worksop, S80 2DJ

**Sainsburys** (approx 3.1 miles) High Grounds Road, Worksop, S80 3AT

# Feeling peckish?

# The Woodshed Café & Bar



The Woodshed Café & Bar offers a host of delicious hot and cold food and drinks as well as licensed to sell alcohol. It is the perfect place to give yourself that five minute break amongst the peaceful setting of our resort. Many of the foods we provide are made in-house and served fresh for every order.



Scan the code to view our menus & check opening times



# **Convenience Store**

Our reception convenience store stocks a large selection of essentials that you can access 7 days a week. From frozen foods, tasty treats, cleaning products and gift shop mementos, you don't need to feel at a loss just because we're deep in the gorgeous countryside.



Please help us in our mission to protect the environment for future generations by following our refuse rules:



# **Mixed recycling**

Please use the <u>clear bag</u> provided for your mixed recyclable items listed below:

- Clean cardboard and paper
- Clean plastic food packaging
- · Clean plastic drink bottles
- · Clean metal tins and cans



# **General** waste

Please use the <u>black bag</u> provided for all your general waste items listed below:

- General refuse; inc. pet waste, polystyrene and nappies
- Food Light bulbs
- · Contaminated packaging



# Glass

Please dispose of any glass items <u>loose</u> in the designated bins situated on park.



# Countryside

When enjoying yourself in the surrounding countryside, please remember to remove all rubbish.

# Lights

We would encourage you to turn off lights each time you leave the room.

# We're on a journey...

Whilst we may not be perfect right now, we are on a journey, working towards a greener future. We are committed to addressing our contribution to protecting the planet, but we need your help.





If you'd like to know more about our business sustainability actions, please visit awayresorts.co.uk

# Doggy do's & don'ts

Our doggies are part of the family at Away Resorts, so a holiday without them just wouldn't be the same!

When bringing your pooch, we have three golden rules;

# Keep your dog(s) on a lead at all times

We know it's hard to believe, but not everybody likes dogs so we must respect that.

# If your dog poops, then pick it up

Poop bags are available from Guest Services so no need to worry if you run out.

# Do not leave your dog unattended

Even the quietest dog may bark when left alone in a strange place!



Share your pics on social #waggingaway...

# #Follow us...

We love seeing you enjoying yourselves on your holiday at Clumber Park Lodges so please share and tag us on Instagram using @AwayResortsHolidays. Don't forget to use #EscapeWithAway in your hashtags!\*

Follow us on Facebook **@ClumberParkLodges** to keep up to date with the latest news, events and offers.











# Keeping safe.

# Keep to the speed limit

The maximum speed limit around the park is 10 mph although we advise you go slower than this. Remember excited children don't always pay attention so please drive slowly.

# Park roads are public roads

All roads on the park are subject to the Road Traffic Act. Don't fall into the trap of thinking they are private as they are not. All rules that apply on normal roads apply on our roads, including drink driving and seat belts.

# Car parking

Take care when parking, do not block any access routes that may be used by emergency vehicles. Never use vacant holiday home pitches for parking as this can be dangerous. All vehicles are parked at the owners' risk.

# **Decking**

Take care on the decking, it may become slippery when wet and in icy and cold conditions.

# Heating

All heating is gas central heating with a central thermostat located in the kitchen/dining area with individually controlled radiators and towel rails. Please note that the heaters can become very hot, therefore please try to avoid touching them when the heating is on.

# No smoking

Smoking and vaping are prohibited in all accommodation and public areas.

## Fire action

When you arrive at your accommodation, note the nearest Fire Point. In the event of a fire...

- Evacuate your accommodation and alert neighbours
- · If possible, turn off gas and electric supplies
- Raise alarm by contacting Guest Services or call 999
- Do not re-enter accommodation to retrieve belongings
- Tackle a small fire with extinguishers or hoses, if safe.

# Gas leak

Report any gas leak. Don't hope others will.

- · Do not smoke or use a naked flame
- Do not operate electric switches or use mobiles
- Turn off the gas supply and open doors and windows to disperse the gas as you leave
- Contact Guest Services or Park Security immediately.

# **BBQ** safety

BBQs must not be used for open fires. In hot weather, ensure the BBQ is contained as it should be with no hot ashes flying onto the dry ground. BBQs must be on solid ground and not close to the accommodation.

# First aid

Should you require first aid please contact a member of staff. First Aiders are located in each department.

# **Play safely**

Always ensure your children know how to get back to your accommodation. Be sure to know exactly where they are and tell them where you will be. If you have lost your children, please go to Guest Services or contact a member of the security team.

# Minimum noise policy

For the enjoyment of all guests, we operate a minimum noise policy. We do not permit excess noise after 10pm or anti-social behaviour and ask that you respect your neighbours and keep noise to an acceptable level.

# Please note

Outdoor activities are weather dependent.
Unfortunately, we are unable to provide childcare facilities and children remain the responsibility of their parents or guardian at all times. Activities and times may be subject to change without prior notice. All information printed in this booklet is as up to date as we can make it at time of going to print, however is subject to change from time to time. We apologise in advance for any problems this could cause.



# Enjoying your stay with us?

Did you know we're part of a family? Moffat Manor The Bay Filey Barmouth Bay Newquay Bay Whiteeliff Bay The Lakes Rookley St Ives Bay St Helens The Bay Colwell

# We have 27 locations for you to experience

From the Scottish countryside to the Cornish coast, each with their own personality - why not try one of our other resorts?

# A real happy holiday is knowing you're coming back again...



# Book before you leave.

**Pop into Guest Services for more information** 

T&Cs: Book before you leave or within 30 days of arriving home. "Holiday must be changed or cancelled within seven days of arrival date. You can move dates more than once if required bu holiday must be taken in 2023 or 2024. If the cost of the holiday increases, you will be required to pay the difference. We reserve the right to remove this offer at any time. Offer can be used or a maximum of 4 units, any more and a group booking will need to be placed.